

Taupo – Turangi – Tongariro – Whakapapa – Ruapehu

Transport services for your safety and customer experience.



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Local's Born and Raised Turangi Tongariro

We are Department of Conservation Transport Approved that contribute to the Tongariro National Park and YOU will too.

Tēnā Koutou Katoa, Nau mai Hāere mai.
Greetings and Welcome.

We value Customer experience and Customer safety therefore we want to let you know what we are doing to keep you our customer, our community and ourselves safe in response to Covid-19.

BACKYARD TOURS Safety Measures Coronavirus Covid-19

1. Hand sanitizer available on vehicles for hand cleansing on entry and exit and as regularly necessary. Tissue papers available for any reason.
2. Drivers and Passengers Mandatory to wearing a face mask covering acting as a hygiene barrier on public transport.
3. Frequently cleaning contact surfaces.
4. It is hard to keep distance of each other therefore we are encouraging social distancing practices of trying to keep distance from people you do not know to reduce the potential of spittle reaching each other.
5. At the best of times that annoying, uncomfortable, unexpected cough for no apparent reason can and does happen. We will be seen to use our elbow as per the [Ministry of Health](#) recommendations on good coughing etiquette. If should feel unwell we will not operate.
6. Cancellations and Refunds: since the initial spread of COVID-19 in China, we will honour all requests for cancellations.
7. We need your support to keep our Services safe. We ask that you do not book and meet us for your transport if:
 - You have returned from overseas in the last 14 days.
 - Been in contact with someone with a suspected or confirmed case of the Coronavirus (COVID-19).
 - You have flu symptoms or feel unwell.

These safety measures will support keeping safe as possible whilst with us Backyard Tours transport services. We encourage you to take care of yourselves and of your family and friends to check in on those around you. Be kind to one another. Be well and be safe.

Nga mihi naku noa,
Kind and warm regards from us,

Brendan and Gloria Ngawati
BACKYARD TOURS LIMITED